

RULES FOR A BRILLIANT BRITISH EXPERIENCE SLU 301-2008 FREQUENTLY ASKED QUESTIONS

Do I need a passport and how do I apply? Everyone traveling overseas needs a passport regardless of age. For how and where to apply, go to <http://travel.state.gov/passport>.

Is it possible to book my own flight? Yes, you can book your own flight and SLU will deduct \$650 from your total invoice. Meet us with your luggage outside Heathrow Airport baggage claim for American Airlines by 7 AM on July 21st. We cannot meet individuals at sites due to traffic and flight complications.

Can I deviate my flight date on the arrival or departure? Our airline contract does not allow for deviation from the group. If you would like to deviate flight dates, please book your own flight and see "Is it possible to book my own flight?"

Can families or parents travel to 301 with their students? SLU encourages families and parents to travel together to our Europe trips. These are life-transforming and a wonderful way to build memories together as well as for you and your children to grow together in faith and in setting goals for the future. We do not accept students under the age of 18 who have not attended SLU 101 and 201. Parents who enroll in 301 must agree to abide by the same rules and schedule as all other 301 participants. Parents, families or friends may not come to "part" of the SLU 301 experience, but they can enroll as full participants.

Who qualifies for student registration? Anyone who has attended both 101 and 201 as a student and is still under the age of 21, can register as a student for SLU 301. Everyone else must pay the adult price.

What about possible travel security issues? Remember that SLU doesn't *send* your child on these trips; we *take* your child. We would never risk your child's safety or our own. We actively watch for updates from the government on security issues or concerns. We ask all students to sign a moral code of conduct indicating that they will not leave the hotel or group at any time in order to assist with security issues. Should there be a major security issue, the government will alert the public and the airlines will respond accordingly.

If I decide to come early or stay late, can I book the SLU rate at the London hotel? We will be staying at Heathrow airport which is a £45 (\$90) taxi ride into London. It is best to check www.hotels.com for reasonable hotels in the city.

Can I charge phone calls, room service, or laundry to my room? You will have no service in your room unless you go to the front desk and put down a credit card. Be aware that any roommate can also charge to that account. SLU is not responsible for roommate or front desk disputes. Once you put down the credit card, you are responsible to verify the charges and check out in a timely manner in order to not delay the group.

How do I make long distance calls from Europe? Calls can be made with a credit card from your hotel room, but charges can run as much as \$100 per call. You can also use a credit card at the pay phone in the lobby as long as you are within curfew hours, and this is usually cost effective and reasonable. Certain cell phones can be used overseas; check with your carrier for rates. If you purchase an international calling card, be sure that it can be used **from** Europe as many are only good for from the States to Europe.

Do you have recommendations on Phone cards? Go to sites such as <http://www.thephonecardsite.com/> or <http://www.worldphonecard.com> Be sure that you compare

prices, but especially be sure that you can call FROM the UK or France using that card. Cards bought in the US are mostly useable TO the UK or France.

What is the dress code for 301? No shorts are permitted on this trip, but capris are encouraged. This is due to daily schedule variations that might include a cemetery or cathedral on the same day as a picnic. Do not pack tank tops and please choose slogan shirts carefully. It is very warm in Paris and usually rainy and cool in London, but we have seen extreme opposites as well. For this reason, we recommend a rain jacket or poncho and a sweatshirt on the plane. An umbrella is a must. Foam type flip-flops are not permitted at any time. Choose your footwear carefully as we will be rushing and often on long walks on uneven terrain.

How do you deal with discipline issues? Every student is required to sign a code of conduct before attending the 301 program. We are a premier leadership training organization and we do not baby sit or look out for students who do not adhere to the rules. We operate on an honor system, but do conduct hall and lobby monitoring through the late evening and early morning hours. Roommates are to hold each other accountable. Our standard rule is that a breach of conduct results in an immediate phone call to the parent and the student being sent home on the next available flight **at the expense of the parent**. This has yet to happen.

What type/amount of luggage should I bring? Bring along a carry-on that will fit on your lap on the bus and the train as there will not be room under the coach for more than 1 suitcase per person. **If you bring more than one suitcase, you will be asked to leave one in a locker at the airport terminal.** Check out some of the carry-ons that fold flat but unzip to give you more room. For the 2-night trip to Normandy-Paris, you will need an overnight bag. We recommend either carrying this with you on the plane from the U.S. if possible. Should luggage be delayed (and it sometimes is), you will have clean clothes for a couple of days while we travel. If you do not want to carry it on the plane, it should be packed in your suitcase within easy reach immediately upon arrival at the terminal. Pack any medications and toiletries in your carry-on as well (these must fit in a plastic quart size bag. Go to www.tsa.gov for up to date information as this ruling is subject to change.)

What is a suggested packing list? Every day but one is casual school-type clothing. Follow the dress code and think "3 bottoms to go with 6 tops." Forget about 2 outfits a day – there will be little time to change. Pack breathable, no-iron clothing as much as possible as time is a premium. Walking shoes are essential as we go all day long. Many who wear flip flops find themselves very uncomfortable after hours of standing and walking. Think comfort, not style for this trip. (You can do both!) Follow the dress code listed. For our formal day dress for that day is coat and tie for guys and Sunday morning church dress/slacks for women. Think professional, modest attire, not prom.

Are special dietary needs able to be met on 301? If you have special dietary needs, they must be submitted to SLU by email to missy@studentleadership.net no later than 90 days before departure. Please be sure to offer specifics on what you cannot eat and what can be substituted. We will make every effort to accommodate, but there may be certain times when this is not possible. We strongly recommend that you bring prepared foods or snacks with you that are compliant with your dietary needs.

What about medical or travel insurance overseas?

We strongly recommend that you purchase trip insurance as SLU prepays all hotels, meals, transportation, etc. 30 to 90 days before departure and cannot receive a refund. Therefore, we cannot pass a refund on to you other than as noted on the registration page. We have had students cancel the day or week before due to illness or family emergency and lose their entire amount. You can purchase travel and travel/medical insurance at registration through our website. See your invoice or registration pages for details on this optional service. Also check with your home owners insurance

company before leaving and ask what the procedure is for overseas medical care and what is covered on your policy.

Is there an emergency contact? You may contact SLU at 407 248 0300, ext 0 and a staff person will get the message to us as quickly as possible. We are constantly on the move at 301, and it is difficult to know whether we will have phone service at any given time. You may also leave a message at any of the hotels as shown on the itinerary and they will contact us in our room or leave a message.

What if I have special medical needs? SLU is not equipped to provide medical assistance such as injections, etc. Please send a detailed explanation by email of your medical condition and needs so that we can assess whether we can assist you. **It is the responsibility of the individuals to contact SLU prior to registration concerning any specific medical issues.** Always pack a back-up of medications in case one is lost and bring along the names of your prescriptions as well as the doctor's name, address, and phone #.

What about changing money and how much money do we need to bring? You need about \$50 for meals on your own. You can get GBP (British pounds) and Euros at a local American Express office in the U.S., at your local bank, at the NY airport, upon arrival in London (time permitting), or on the ferry to France. Credit cards are also widely accepted and shopping times vary based on schedule. Go to www.xe.com for current foreign exchange rates. SUGGESTION: You can purchase Euro and British Pound traveler's checks at American Express offices. Also consider a prepaid American Express card so that you stay in budget and can get it replaced if it is lost or stolen.

Is everything included?

- All meals are covered except for three, and we suggest that you bring a minimum of 20 euros and 30 GBP with you. You will need to buy lunch at the Louvre (approx 8 to 10 Euros); a meal at Oxford and at Windsor (3 to 10 GBP depending on where you choose to eat).
- Most restaurants do not include drinks in the meal so if you like sodas or other drinks, be prepared to purchase these at \$1 to \$2 per glass. Water is always included and oftentimes tea or lemonade.

Can I choose my roommate? If you attend with a group, groups will be placed together. There may be times when a single is placed with you. Rooms are 2 in a room with the exception of the occasional third person.

Are there single rooms available? Because we are in 6 different hotels in three different cities over the course of the SLU 301 trip, it is very difficult for us to be able to guarantee a single room. If we are able to secure a single room, single rooms are only available for those who register as an adult or chaperone and participant will be charged an additional \$800.

What time do we need to arrive in New York, and what time should we make our return flight? You should arrive in New York no later than 3 hours prior to departure and give yourself a minimum of two hours in New York on the return. Your flight time will be assigned after full payment is received, approximately 60 days prior to departure.

Do I need shots or vaccinations? You do not need specific vaccinations for 301; however, a tetanus shot within the last five years is highly recommended.